

Docs@Work



Challenge

Protect corporate email attachments

Provide secure access to SharePoint

Solution

MobileIron Docs@Work

Benefits

- Keep corporate documents under enterprise control
- Prevent unauthorized distribution of email attachments into consumer services like Dropbox
- Secure the native email experience on iOS and eliminate the need to use third-party email apps
- View and store SharePoint docs securely
- Prevent data loss by controlling cut/copy/paste
- Lower administrative costs through tight integration with existing enterprise infrastructure

Recent Recognition

Gartner: MobileIron positioned in the Leaders Quadrant of the Magic Quadrant for Mobile Device Management Software (May 2012)

Info-Tech: MobileIron listed as a Champion in the Mobile Device Management Suites Vendor Landscape (Aug 2012)

IDC: MobileIron #1 in market share and growth among pure-play mobile enterprise management ISVs (Sept 2012)

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Content is the lifeblood of the enterprise. When end users choose mobile as their preferred computing platform, they immediately need iPhone and iPad access to the documents that are essential for their work. In most large organizations, two of the main repositories of documents are enterprise email, with attachments, and Microsoft SharePoint.

The challenge for the Mobile IT team is to provide a great mobile user experience without sacrificing document security. MobileIron® Docs@Work gives the end user an intuitive way to access, store, and view documents from email and SharePoint and lets the administrator establish data loss prevention (DLP) controls to protect these documents from unauthorized distribution. Employees can now take full advantage of the iPhone and iPad for secure enterprise content and collaboration.

Secure Content Hub

MobileIron Docs@Work creates a secure content hub on the iPhone or iPad for the end user to access and manage corporate documents:

- View documents
- · Store documents securely on the device
- Protect data-at-rest with iOS Data Protection
- Selectively wipe documents when the user or device falls out of compliance
- Block clipboard (cut/copy/paste) access to enterprise content
- Control whether third-party apps can access stored documents
- Utilize policies, users, roles, groups, and permissions already set in MobileIron Docs@Work support for Android is planned for a future release, as is the ability to provide policy-based controls for other trusted apps on the device to individually access secured documents.

Email Attachment Security

Apple's native email app is the end user's preferred email experience on iOS. Historically, the high risk of email attachments being opened and then distributed to third-party doc and collaboration services has inhibited mass adoption of iOS by some regulated organizations. MobileIron Docs@Work, together with the MobileIron Sentry intelligent gateway, is the first solution in the industry to secure email attachments for iOS without requiring a third-party email solution:

- Scan email traffic for attachments
- Filter attachments if necessary
- Protect attachments so only MobileIron Docs@Work can open them
- Block "open in" access to attachments in the native iOS email experience



SharePoint Access

SharePoint is the most common content repository and collaboration suite across MobileIron customers. MobileIron Docs@Work gives mobile users access to SharePoint content and gives administrators the ability to establish appropriate mobile policies for SharePoint.

For users:

- Connect securely to SharePoint from a mobile device
- Navigate SharePoint shares
- · View remote files and folders
- Download content to the mobile device

For administrators:

- Centrally provision SharePoint access
- Pre-populate user names and directory paths for secure provisioning

About MobileIron

The leader in Mobile IT, MobileIron has been chosen by thousands of organizations that are transforming their businesses through enterprise mobility. Available as an on-premise or a cloud solution, MobileIron was purpose-built to secure and manage mobile apps, docs, and devices for global companies. MobileIron was the first to deliver key innovations such as multi-OS mobile device management (MDM), mobile application management (MAM), and BYOD privacy controls.

MobileIron Docs@Work is a data loss prevention (DLP) solution for protecting email attachments and providing secure access to SharePoint



Customer Perspective

Apps: "MobileIron has been a very strategic platform for us to support and manage our mobile devices and apps."

Life Technologies (Life Sciences)

BYOD: "MobileIron provides exactly the framework we needed to let our people use the device of their choice."

Thames River Capital (Financial Services)

Innovation: "MobileIron is helping us become a technology innovator." Norton Rose (Legal)

Multi-OS: "We needed a truly multi-OS solution. MobileIron was without doubt the most comprehensive."

Colt Car Co. / Mitsubishi (Automotive)

Scale: "[MobileIron] did a great job not only helping us getting the product scaled, but also fixing any kind of issues." Lexington School District (Education)

Security: "In our sector, the right mobile security solution is not a nice to have, it's mandatory."

National Health Service (Healthcare)

Support: "In this day and age of bad customer service, my experience with MobileIron has been consistently great." City of North Vancouver (Government)

User experience: "MobileIron's strength is its ease of use for iPad owners." KLA-Tencor (Technology)

Gartner, Inc., Magic Quadrant for Mobile Device Management Software, Phillip Redman, John Girard, Monica Basso, May 17, 2012. Gartner does not endorse any vendor, product or service depicted in its research publications, and does not advise technology users to select only those vendors with the highest ratings. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose.

Info-Tech Research Group, Inc., Vendor Landscape: Mobile Device Management Suites, August 2012. Info-Tech Research Group Vendor Landscape reports recognize outstanding vendors in the technology marketplace. Assessing vendors by the strength of their offering and their strategy for the enterprise, Info-Tech Research Group Vendor Landscapes pay tribute to the contribution of exceptional vendors in a particular category.

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